Download and Install Guide for the Ingenico® 3070 PIN Pad Operating Systems: Microsoft® Windows® 2000/XP/Vista QuickBooks Point of Sale Versions 4.0/5.0/6.0/7.0

NOTE: Please make sure you have the latest updates for Point of Sale. (If needed select **Update QBPOS** from the **File** menu.)

Windows 2000

To download and install the PIN Pad drivers:

- 1. Download the file **Ingenico 3070 PIN Entry Device** to your desktop.
- Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: C:\Drivers\Ingencio 3070 PINPad. Select Unzip to create the directory.
- 3. Click **OK** on the WinZip® Self-Extractor message.
- 4. Plug one end of the PIN pad's USB cable into the PIN Pad and the other end into an available USB port on your computer.
- 5. The Window's Found New Hardware Wizard will open.
 - a. Select **Search for a suitable driver for my device (recommended)** and select **Next.**
 - b. Select Specify a location and select Next.
 - c. The next window will ask you to select a folder. Select **C:\Drivers\Ingenico 3070 PINPad** and select **OK**.
 - d. Select Next to install the driver.
 - e. If you receive a hardware installation warning, click **Continue Anyway**.
 - f. When the software installation completes, click **Finish**.
 - g. Windows will detect another new device. Repeat steps **a** through **d** for the ID Tech® USB Serial Port.

<u>Windows XP</u> To download and install the PIN pad drivers:

- 1. Download the file **Ingenico 3070 PIN Entry Device** to your desktop.
- 2. Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: **C:\Drivers\Ingencio 3070**

PINPad. Select **Unzip** to create the directory.

- 3. Click **OK** on the WinZip® Self-Extractor message.
- 4. Plug one end of the PIN pad's USB cable into the PIN Pad and the other end into an available USB port on your computer.
- 5. The Window's Found New Hardware Wizard will open.
 - a. You may be prompted to connect to Windows Update. Select **No, not at this time** and then click **Next**.
 - b. Select Install from a list or specific location (advanced) and click Next.
 - c. Select **Search for the best drivers in these locations**, and select **Include this location in the search**. Click **Browse**.
 - d. In the resulting window, select C:\Drivers\Ingencio 3070 PINPad and then click OK.
 - e. Click Next.
 - f. If you receive a hardware installation warning, click **Continue Anyway**.
 - g. When the software installation completes, click Finish.
 - h. Windows will detect another new device. Repeat steps **a** through **d** for the ID Tech® USB Serial Port.

Windows Vista (this operating system is only supported in Point of Sale 6.0 and 7.0)

To download and install the PIN pad drivers:

- 1. Download the file **Ingenico 3070 PIN Entry Device** to your desktop.
- Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: C:\Drivers\Ingencio 3070 PINPad. Select Unzip to create the directory.
- 3. Click **OK** on the WinZip® Self-Extractor message.
- 4. Plug one end of the PIN pad's USB cable into the PIN Pad and the other end into an available USB port on your computer.
- 5. The Window's Found New Hardware Wizard will open.
 - a. Choose Locate and install driver software (recommended).
 - b. If you see a User Account Control message that says Windows Needs your permission to continue, click **Continue**.
 - c. You will see a message that says Insert disc that came with your USB <>

Serial device, select I don't have the disc. Show me other options.

- d. Select Browse my computer for driver software (advanced).
- e. The next window will ask you to select a folder that contains the drivers. Browse to and select the following location: C:\Drivers\Ingenico 3070 PINPad and select OK.
- f. Select **Next** to install the driver.
- g. If you receive a Windows Security Message, select **Install this driver software anyway.**
- h. When the software has finished installing, click **Close.**
- i. Windows will detect another new device. Repeat steps **c** through **h** for the ID Tech® USB Serial Port.

Configure Windows COM Port Settings:

Both Point of Sale and your Windows operating system must be configured so that each reflects the same COM port (communications port) setting for the PIN pad. By default, Point of Sale will assign COM port 5 to your PIN pad. However, Windows will not necessarily make this same assignment. To determine the COM port that Windows has assigned to the PIN pad, follow these steps:

- 1. Access the Windows Device Manager.
 - a. On the Windows desktop, right-click on **My Computer** and select **Properties**.
 - b. Choose the Hardware tab and then click Device Manager.
- 2. Double-click **Ports (COM & LPT)**.
- 3. Double-click the entry for your PIN pad.
- 4. Click the **Port Settings** tab.
- 5. Click Advanced.
- 6. Select **COM5** in the COM Port Number field. (If this port is not available, see the following note.)
- 7. Click **OK**.

Note: If COM Port 5 is in use by another device, an unused COM Port should be selected. In such cases, you will need to change the port setting in Point of Sale to match, as described below.

Configure Point of Sale to work with your PINPad:

- 1. Start Point of Sale.
- 2. From the Edit menu, choose Preferences and then select Workstation.
- 3. Click **PIN pads** in the preferences list.
- 4. In the PIN pad field, select Ingenico 3070.
- 5. In the **Attached to Virtual COM port#**, select the COM Port number that was entered in the Windows Device Manager for the PIN pad.
- 6. Click Save.

Your PIN pad is ready to use with Point of Sale!