

Download and Install Guide for the Star® TSP100 Receipt Printer Operating Systems: Microsoft® Windows® 2000/XP/Vista x32 QuickBooks Point of Sale Versions 4.0/5.0/6.0/7.0

NOTE: Please make sure you have the latest updates for Point of Sale. (If needed select **Update QBPOS** from the **File** menu.)

Windows 2000

To download and install the printer drivers:

1. Download the file [StarTSP100 Receipt Printer](#) to your desktop.
2. Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: **C:\Drivers\StarTSP100 Receipt Printer**. Click **Unzip** to create the directory.
3. Click **OK** and then **Close** on the WinZip® Self-Extractor message.
4. Ensure your printer is turned on and has paper loaded.
5. Plug the printer's USB cable into an available USB port on your computer.
6. The Window's **Found New Hardware Wizard** will open.
 - a. Select **Search for a Suitable Driver for My Device (Recommended)** and click **Next**.
 - b. Select **Specify a Location**, then click **Next**.
 - c. The next window will ask you to select a folder. Select **C:\Drivers\StarTSP100 Receipt Printer** and click **Open**. Then click **Ok** to move to the next screen.
 - d. Click **Next** to install the driver.
 - e. If you receive a hardware installation warning, click **Yes** to continue.
 - f. When the software had finished installing, click **Finish**.

Windows XP

To download and install the printer drivers:

1. Download the file [StarTSP100 Receipt Printer](#) to your desktop.
2. Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: **C:\Drivers\StarTSP100 Receipt**

- Printer.** Click **Unzip** to create the directory.
3. Click **OK** and then **Close** on the WinZip® Self-Extractor message.
 4. Ensure your printer is turned on and has paper loaded.
 5. Plug the printer's USB cable into an available USB port on your computer.
 6. The Window's **Found New Hardware Wizard** will open.
 - a. You may be prompted to connect to Windows Update. Select **No, not at this time** and then click **Next**.
 - b. Select **Install from a list or specific location (advanced)** and click **Next**.
 - c. Select **Search for the best drivers in these locations**, and select **Include this location in the search**. Click **Browse**
 - d. In the resulting window, select **C:\Drivers\ StarTSP100 Receipt Printer** and then click **OK**.
 - e. Click **Next**.
 - f. If you receive a hardware installation warning, click **Continue Anyway**.
 - g. When the software installation completes, click **Finish**.

Windows Vista

To download and install the printer drivers:

1. Download the file [StarTSP100 Receipt Printer](#) to your desktop.
2. Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location: **C:\Drivers\StarTSP100 Receipt Printer**. Click **Unzip** to create the directory.
3. Click **OK** and then **Close** on the WinZip® Self-Extractor message.
4. Ensure your printer is turned on and has paper loaded.
5. The Window's **Found New Hardware Wizard** will open.
 - a. Select **Locate and install driver software (recommended)**
 - b. If you see a User Account Control Message, click **Continue**.
 - c. You will see a screen that says to insert the disc that came with your device. Select **I don't have the disc. Show me other options**.
 - d. Select **Browse my computer for driver software (advanced)**.
 - e. The next window will ask you to select a folder that contains the drivers. Browse to and select **C:\Drivers\StarTSP100 Receipt Printer** and click **OK**.
 - f. Click **Next** to install the driver.

- g. If you see a Windows Security warning message, click **Install this driver software anyway**
- h. When the software has finished installing, click **Close**.

To configure Point of Sale to work with the Star TSP100 receipt printer:

1. Start Point of Sale.
2. From the **Edit** menu, choose **Preferences** and then select **Workstation**.
3. Click **Print Options (Documents & Printers** in Versions 6.0 and 7.0) in the preferences list.
4. Make the following selections:
 - a. Select the Star TSP100 for each of the documents you want to print with this printer.
 - b. Select an appropriate 40-column template for each of the document types.
 - c. Click **Save**.

Your printer is now ready to use with Point of Sale!