

Frequently Asked Questions on QuickBooks® 2007 Network Installations

Published October 18, 2006
Intuit

Frequently Asked Questions - General.....	2
What does “multi-user hosting” mean?	2
What is the ND file?	2
What is the Alternate Mode Configuration?	2
What are some of the issues relative to mapped network drives?	2
Do we need a QuickBooks license for the File Server?.....	2
Frequently Asked Questions - QuickBooks 2007 compared to QuickBooks 2006	3
In QuickBooks 2007, does the new Database Server Manager eliminate the need to open every new data file on the server before you can access it across the network?	3
In QuickBooks 2007, do you still need to have Power User or Administrator permissions to run QuickBooks?.....	3
Will QuickBooks 2007 still need to create .ND files for each company file?.....	3

The information contained in this document is intended to help users and administrators install and configure QuickBooks in a network, and to determine where to keep QuickBooks company files on that network. This document reflects the views and understandings of Intuit at publication. Intuit cannot guarantee the accuracy of any information contained herein, and changes may have occurred after the date of publication.

These FAQs are for informational purposes only. INTUIT MAKES NO WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, AS TO THE ACCURACY OR COMPLETENESS OF INFORMATION IN THIS DOCUMENT.

Trademarks used in this document belong to their respective owners.

© 2006 Intuit Inc. All rights reserved.

Frequently Asked Questions - General

What does "multi-user hosting" mean?

QuickBooks must be run in single-user mode for certain operations (including backup and restore operations). When more than one person needs to access the company file at the same time, the server should be configured to "host" company files for other users. On the "File" menu, you will be able to (1) **Switch to Multi-User Hosting** when in single-user mode; or (2) **Switch to Single-User Mode** when in multi-user hosting. Essentially you are enabling other users to access the company file, akin to sharing a file on a network.

What is the ND file?

ND files ("network descriptor" files) contain IP addresses and file locations for QuickBooks company files. The database server creates the ND files to help QuickBooks clients find and access company files.

What is the Alternate Mode Configuration?

Keeping QuickBooks company files on a file server that does NOT have QuickBooks installed, and accessing those files across the network, has been euphemistically called "alternate" mode. Running in this configuration (either accidentally, because disks are mapped on the network and appear to be local, or intentionally) will result in very degraded performance and increased network traffic. Avoid this configuration if possible; the troubleshooting section explains how to diagnose and correct it.

What are some of the issues relative to mapped network drives?

Accessing a company file on a mapped network drive can dramatically degrade performance in QuickBooks 2007. Effectively, QuickBooks needs to pull every piece of data across the network twice (once to read, once to write) for every transaction.

Do we need a QuickBooks license for the File Server?

You do not need a separate license for the server unless a user is planning to actually *use* QuickBooks on this machine on a regular basis.

Frequently Asked Questions - QuickBooks 2007 compared to QuickBooks 2006

In QuickBooks 2007, does the new Database Server Manager eliminate the need to open every new data file on the server before you can access it across the network?

Yes, it will automatically detect when new files are added or created. You don't need to manually run the **Database Server Manager**. (In contrast, the utility we released for QuickBooks 2006 required you to manually run the utility or to use Windows Scheduling to schedule it to run on a regular basis.)

In QuickBooks 2007, do you still need to have Power User or Administrator permissions to run QuickBooks?

No, you can now run QuickBooks from a local machine with standard level user permissions. However, in order for the Database Server Manager to run, you concurrently need to be logged in as **administrator on the machine that is hosting QuickBooks company files**. We are actively researching this situation.

Will QuickBooks 2007 still need to create .ND files for each company file?

Yes. An .ND file is created to establish a proper connection between the QuickBooks data file and the database server. This occurs as a result of the new, more robust database technology implemented in QuickBooks 2006. QuickBooks 2007 will install a Database Server Manager designed to automatically detect when new QuickBooks files are created or added to that machine and create a .ND file.

© 2006 Intuit Inc. All rights reserved. Intuit, the Intuit logo, and QuickBooks, among others, are registered trademarks and/or registered service marks of Intuit Inc. in the United States and other countries. Other parties' trademarks or service marks are the property of their respective owners and should be treated as such.