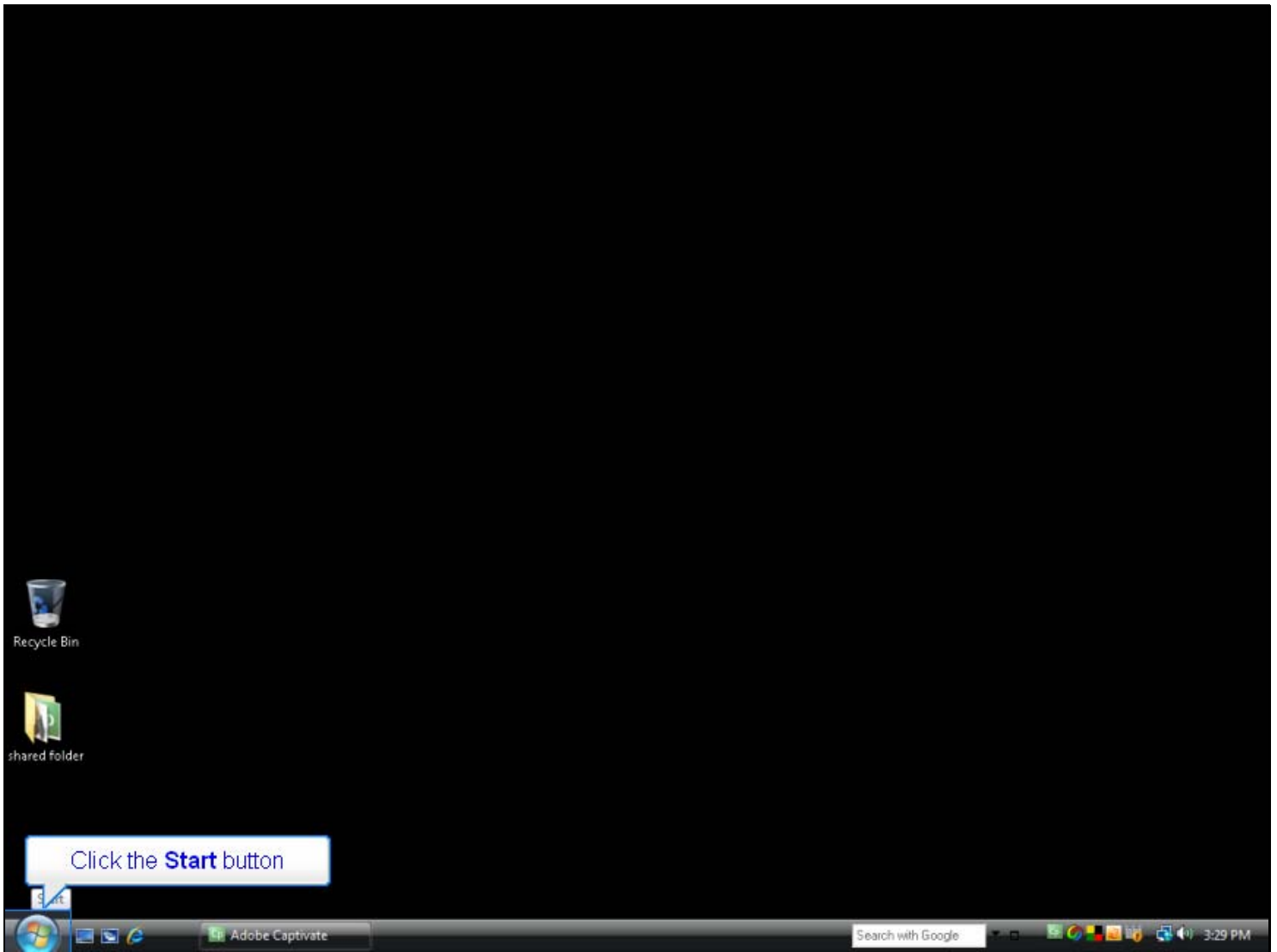


After installing a Windows Update from Microsoft, QuickBooks does not open. The Loading QuickBooks splash screen appears briefly or flashes on the screen, and then disappears.

This issue is caused by a damaged component of Microsoft .NET Framework 2.0.

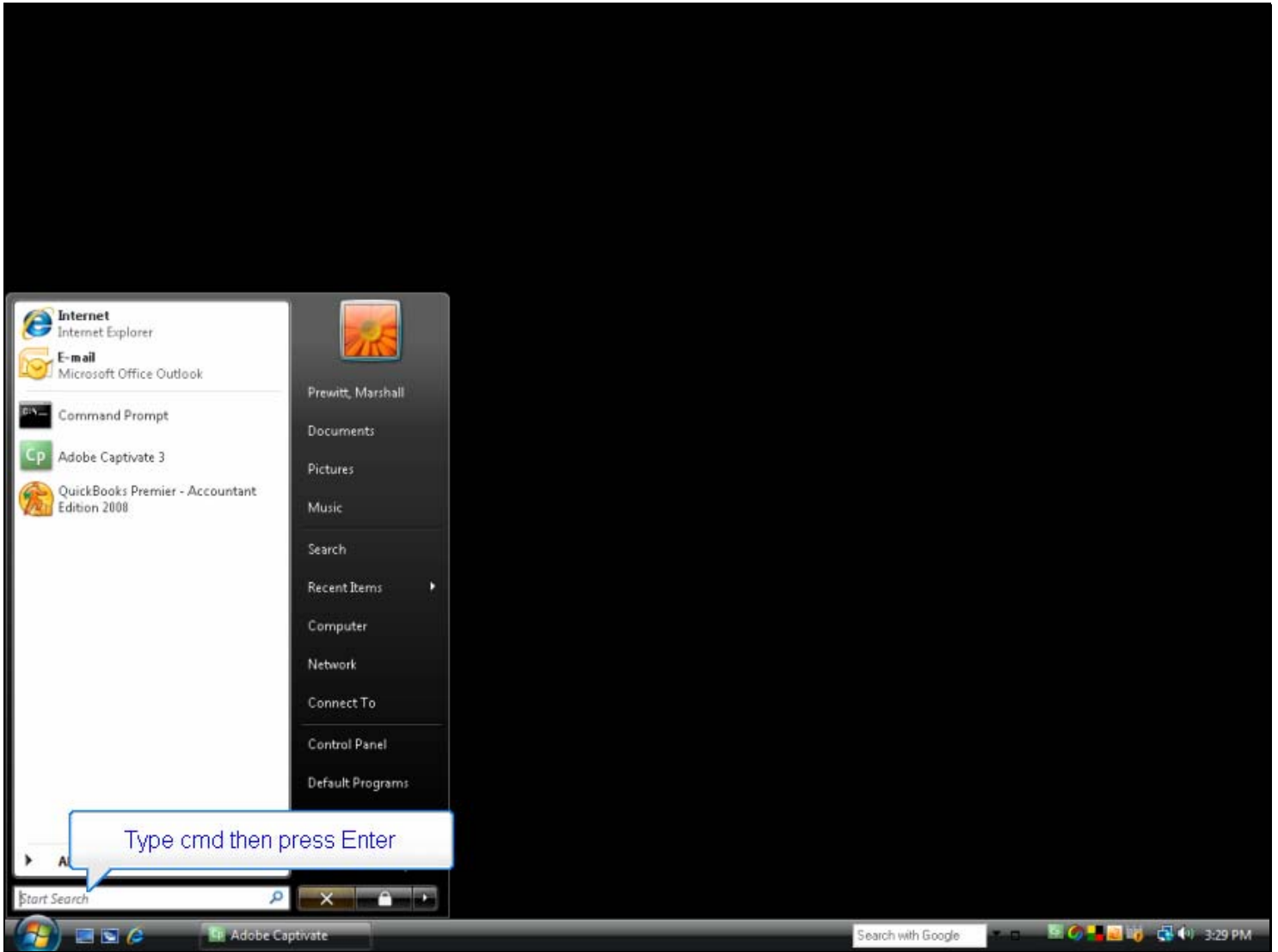
To resolve this issue, remove Microsoft .NET Framework 2.0 and reinstall it. The following pages illustrate the step for doing this in the Microsoft Vista Operating System.

### Step 1



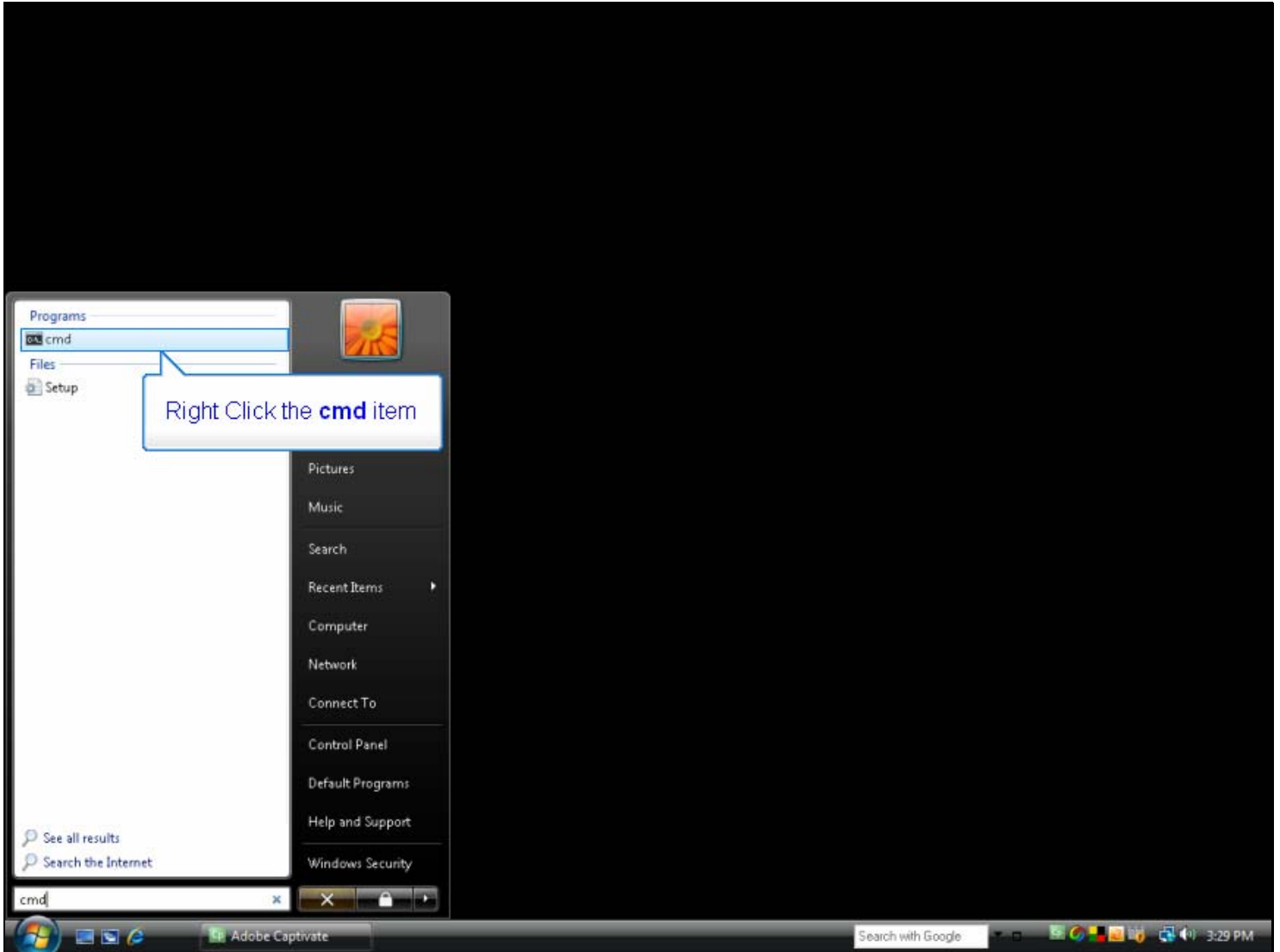
Click the **Start** button 

Step 2



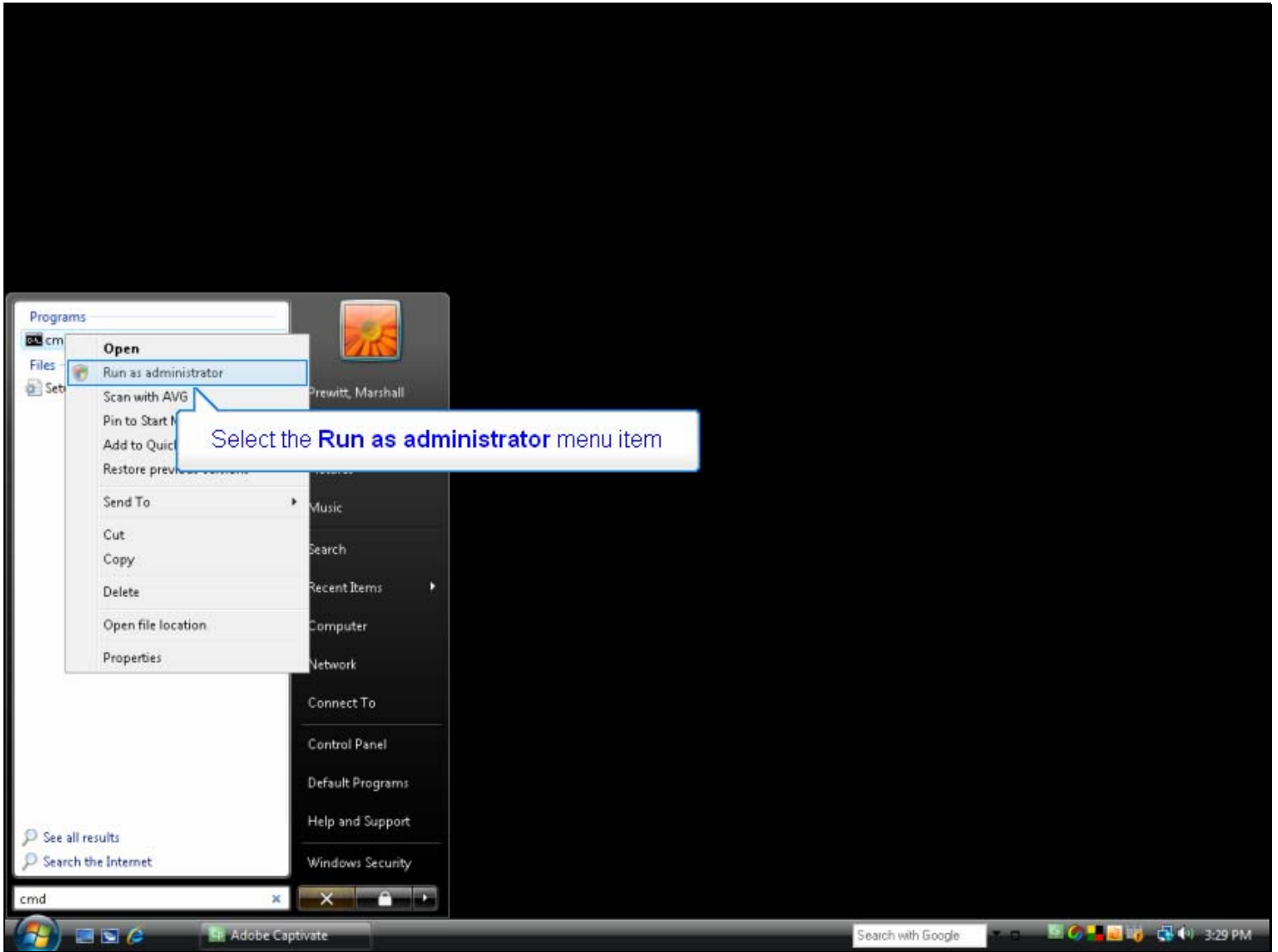
Type **cmd** in the Start Search field, then press Enter

Step 3



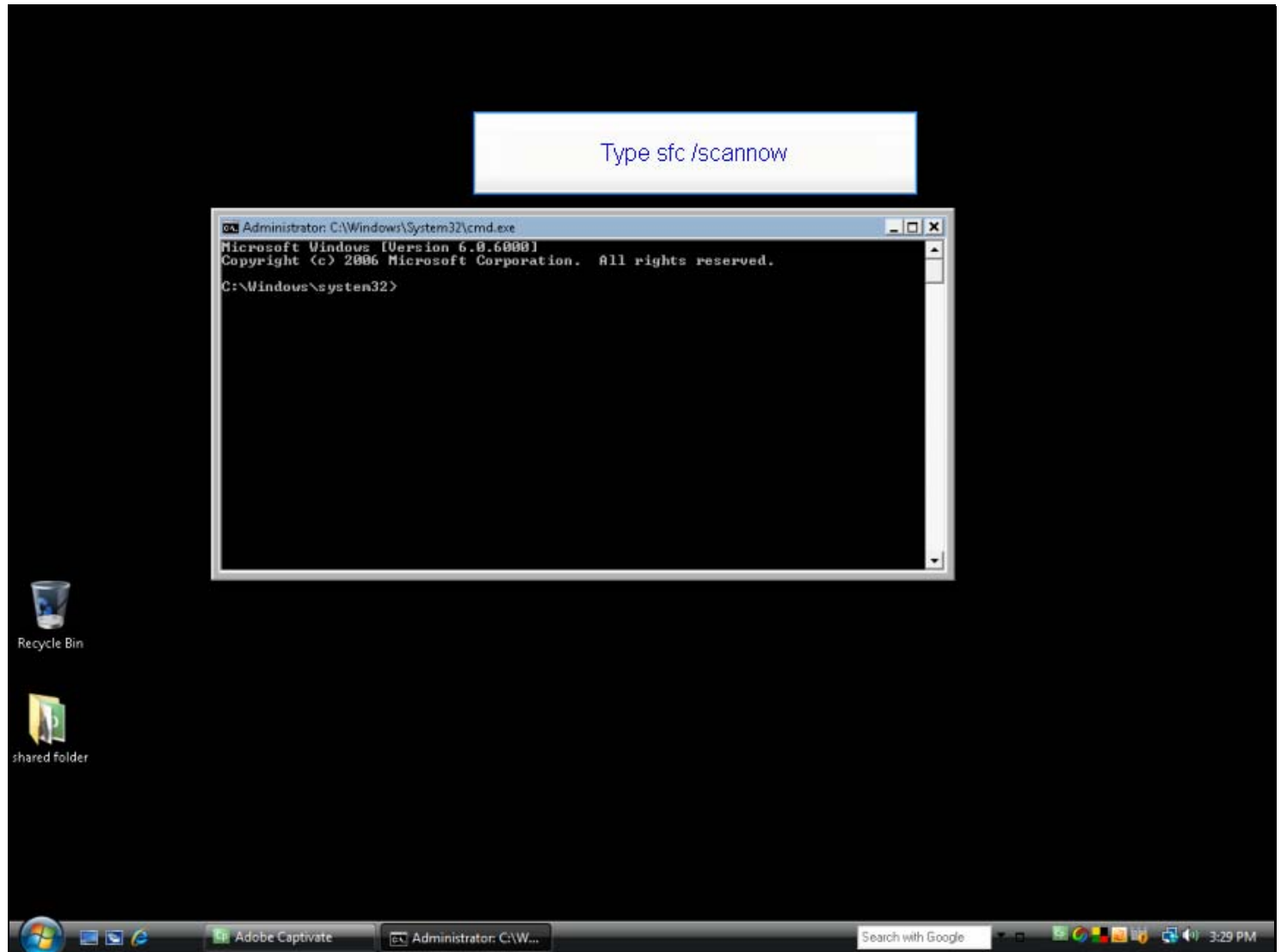
Right Click the **cmd** item

Step 4



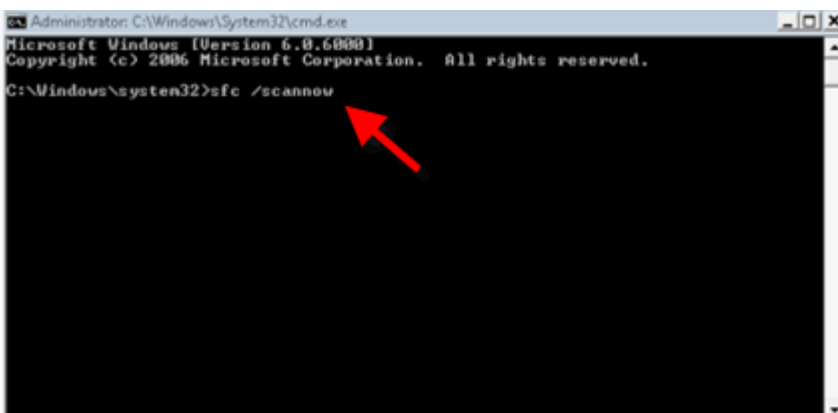
Select the Run as administrator menu item 

## Step 5

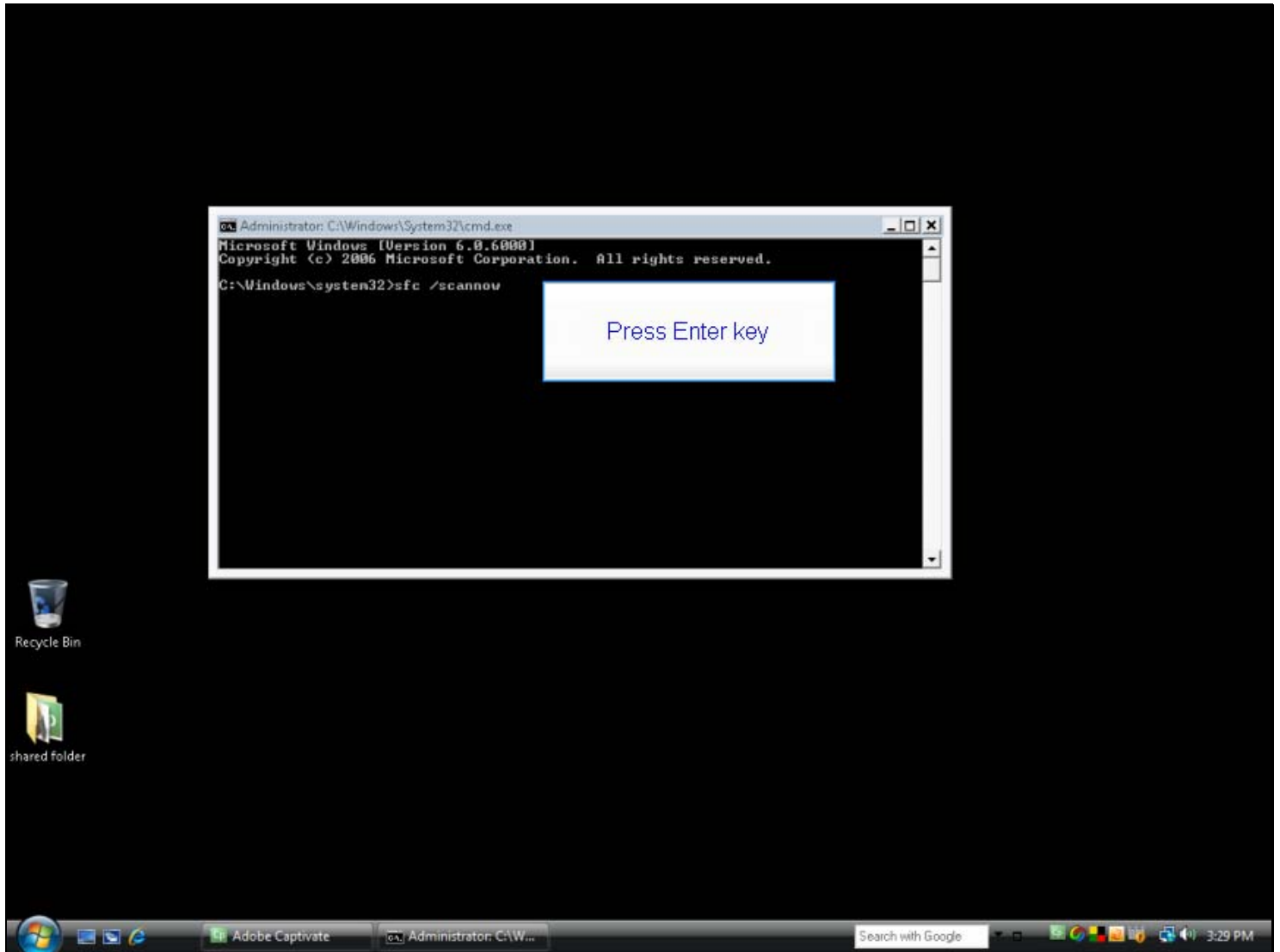


The Command Prompt window displays.

Type **sfc /scannow** at the C:\Windows\system32> prompt

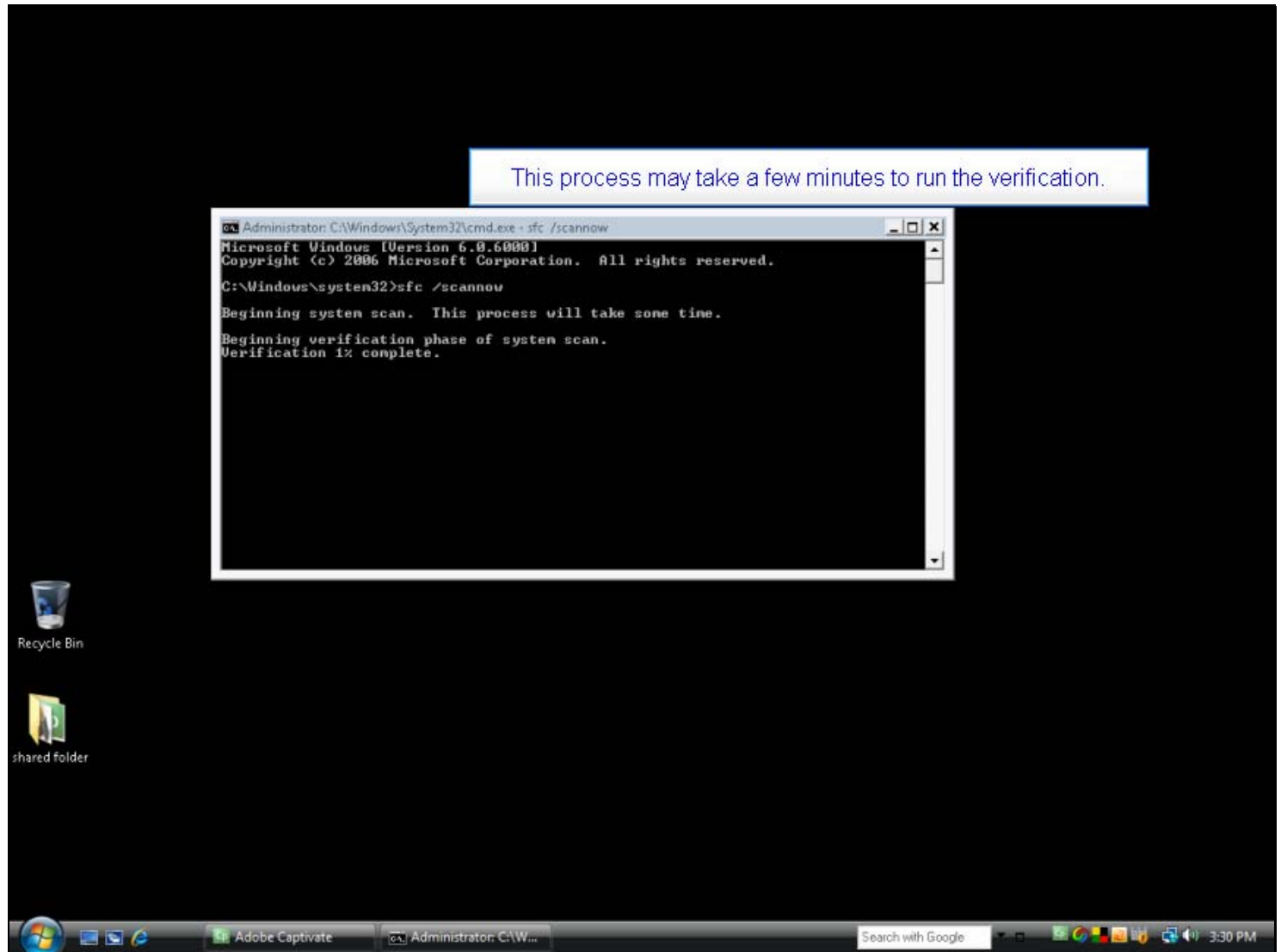


Step 6



Press the Enter key

## Step 7

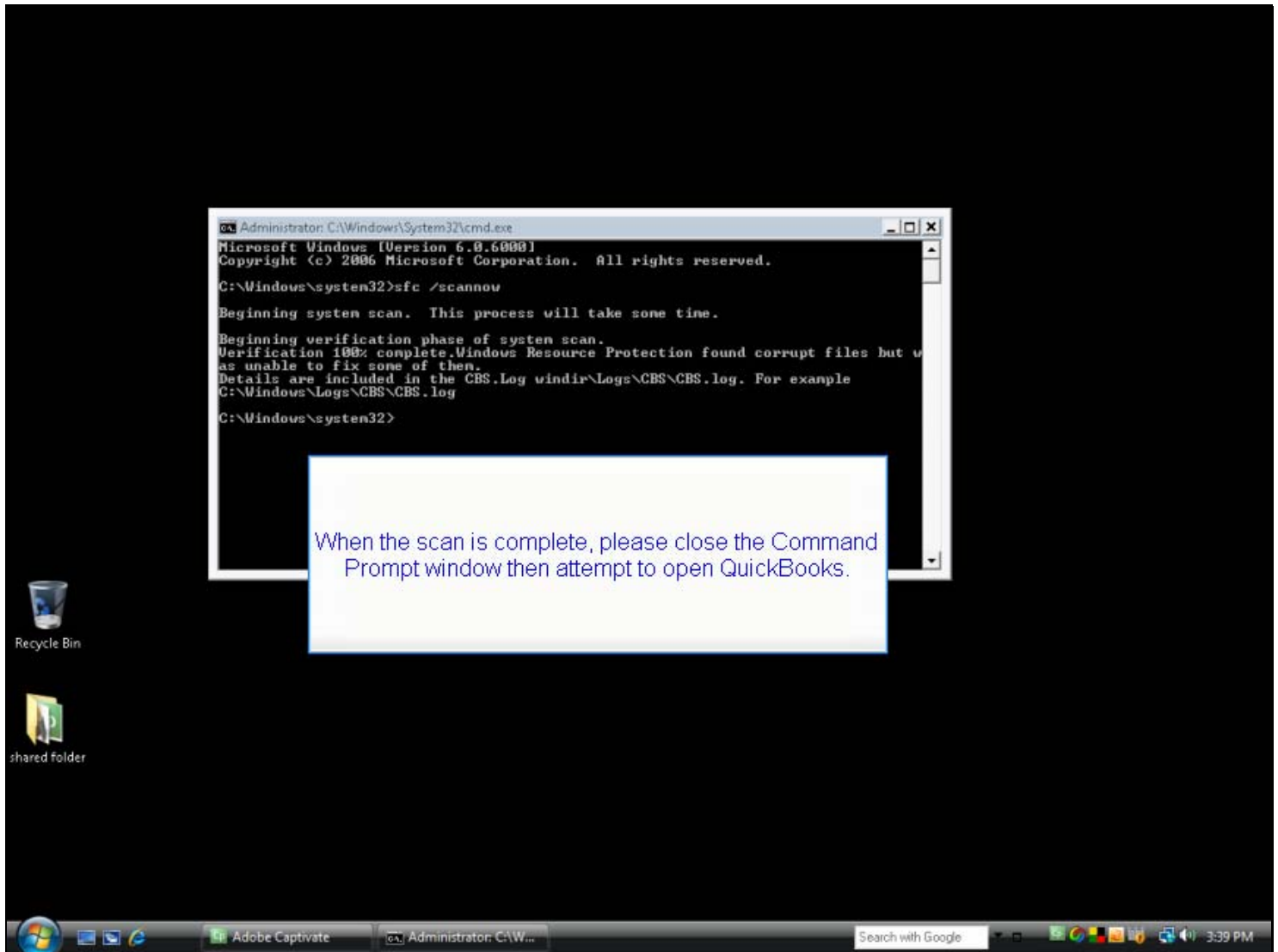


Wait for the process to run the verification.

This may take a few minutes.

The system will indicate when the Verification is complete (100%)

## Step 8



When the scan is complete, please close the Command Prompt window, and then open QuickBooks.