

Download and Install Guide for the Star® TSP100 Receipt Printer Operating System: Microsoft® Windows® 98 QuickBooks Point of Sale Version 4

Download and install the printer drivers:

NOTE: Please ensure you have the latest updates for Point of Sale. (If needed select **Update QBPOS** from the **File** menu.)

1. Download the file [Star TSP100 Receipt Printer Win 98](#) to your desktop.
2. Once downloaded, double-click the file on your desktop. The driver files will be automatically extracted to the following location:
C:\Drivers\StarTSP100. Click **Unzip** to create the directory.
3. Click **OK** on the WinZip® Self-Extractor message.
4. Ensure your printer is turned on and has paper loaded.
5. Plug the printer's USB cable into an available USB port on your computer.
6. The Window's **Found New Hardware Wizard** will open.
7. Click **Next**.
8. Select **Search for the best drivers for your device** and click **Next**.
9. Select **Specify a Location** and **Browse** to the
C:\Drivers\StarTSP100\USBPrint folder on your hard drive.
10. Click **Next**.
11. Click **Next** to allow Windows to search for the device.
12. Click **Finish** to complete the installation of USB Printing Support. (If USB printing support was already installed, some of the above steps will be omitted.)
13. Click **Next** when the **Found New Hardware Wizard** reopens.
14. Select **Search for the best drivers for your device** and click **Next**.

15. Select **Specify a location** and **Browse** to the **C:\Drivers\StarTSP100\PrinterDriver\English** folder on your hard drive.

16. Click **Next**.

17. Click **Next** to allow Windows to search for the device.

18. Specify a name for the printer or accept the default. Click **Next** to continue.

19. Click **Yes** to print a test page and then click **Finish**.

20. If prompted, insert your Windows 98 Second Edition disk and click **OK**.

Windows will copy files from the CD-ROM drive. If these files are not located automatically, you may need to **Browse** to **WIN98_SE\SETUP\WIN98** in the Copying Files window and click **OK**.

21. Click **Yes** if the test page printed correctly.

22. Click **Finish**.

If the test page did not print correctly, you may need to check the Windows Device Manager for conflicts and correct them. Refer to your Windows help for information about using Device Manager.

To configure Point of Sale to work with the Star TSP100 receipt printer:

1. Start Point of Sale.
2. From the **Edit** menu, choose **Preferences** and then select **Workstation**.
3. Select **Print Options** from the left-side preferences list.
4. Make the following selections:
 - a. Select the Star TSP100 for each of the documents you want to print with this printer.
 - b. Select an appropriate 40-column template for each of the document types.
 - c. Click **Save**.

Your printer is now ready to use with Point of Sale!